

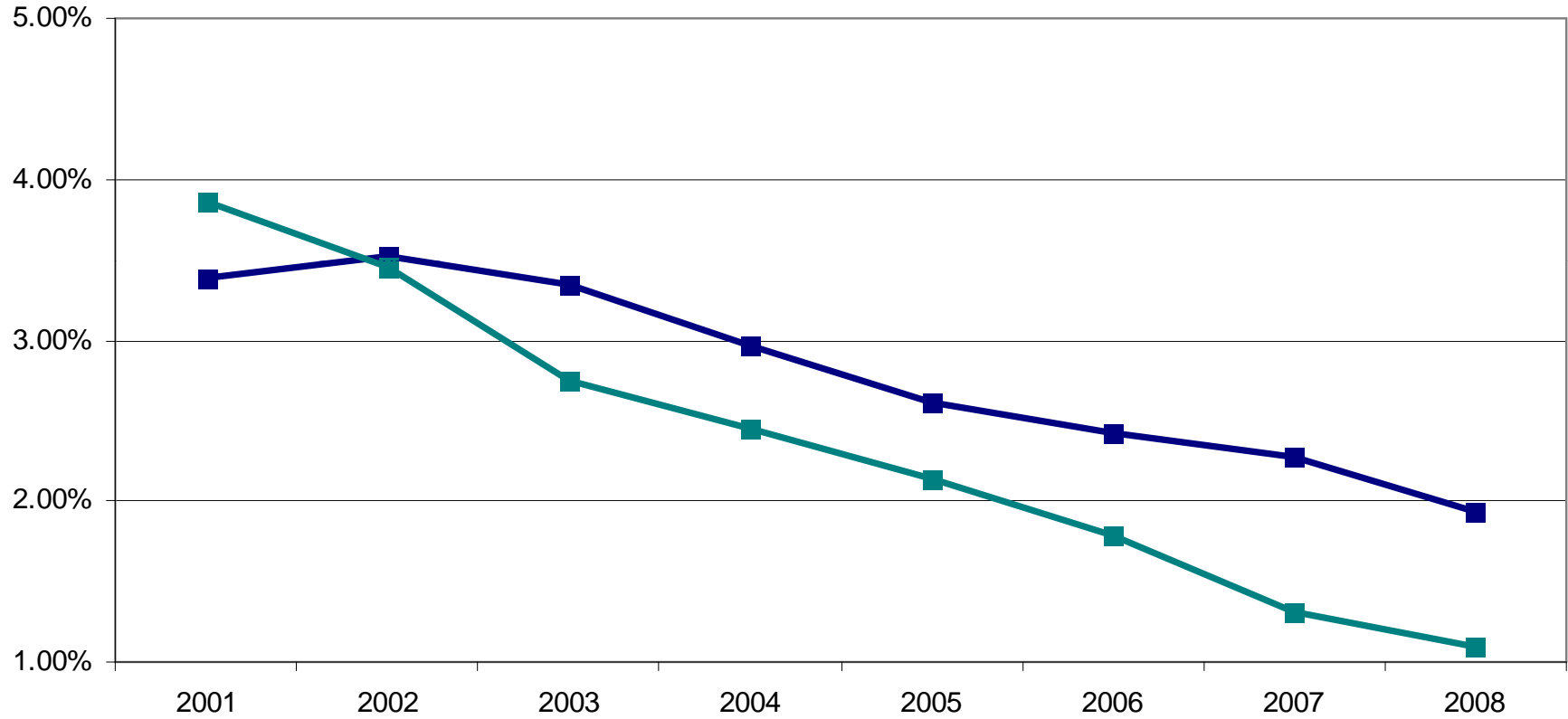


Better Services

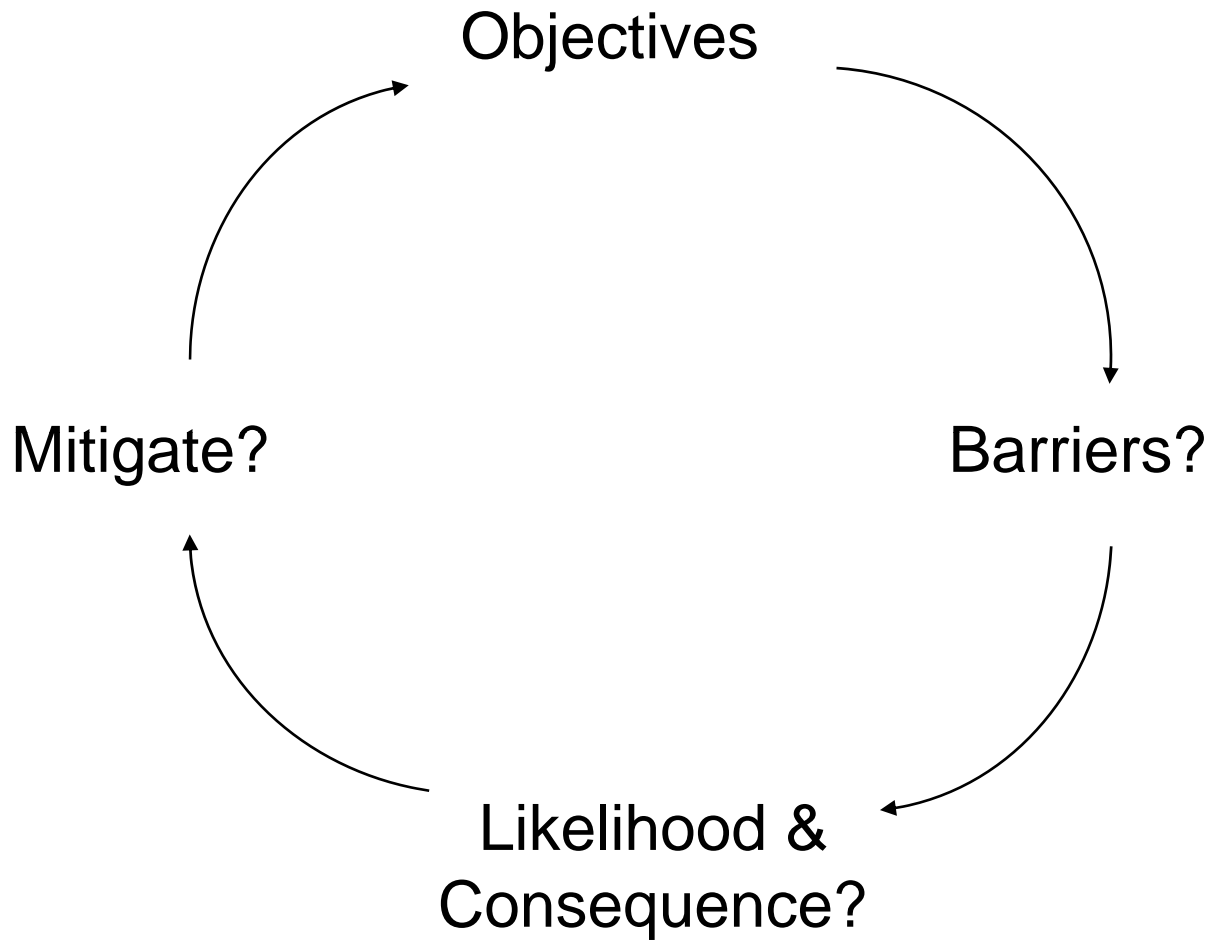
More Satisfied Customers

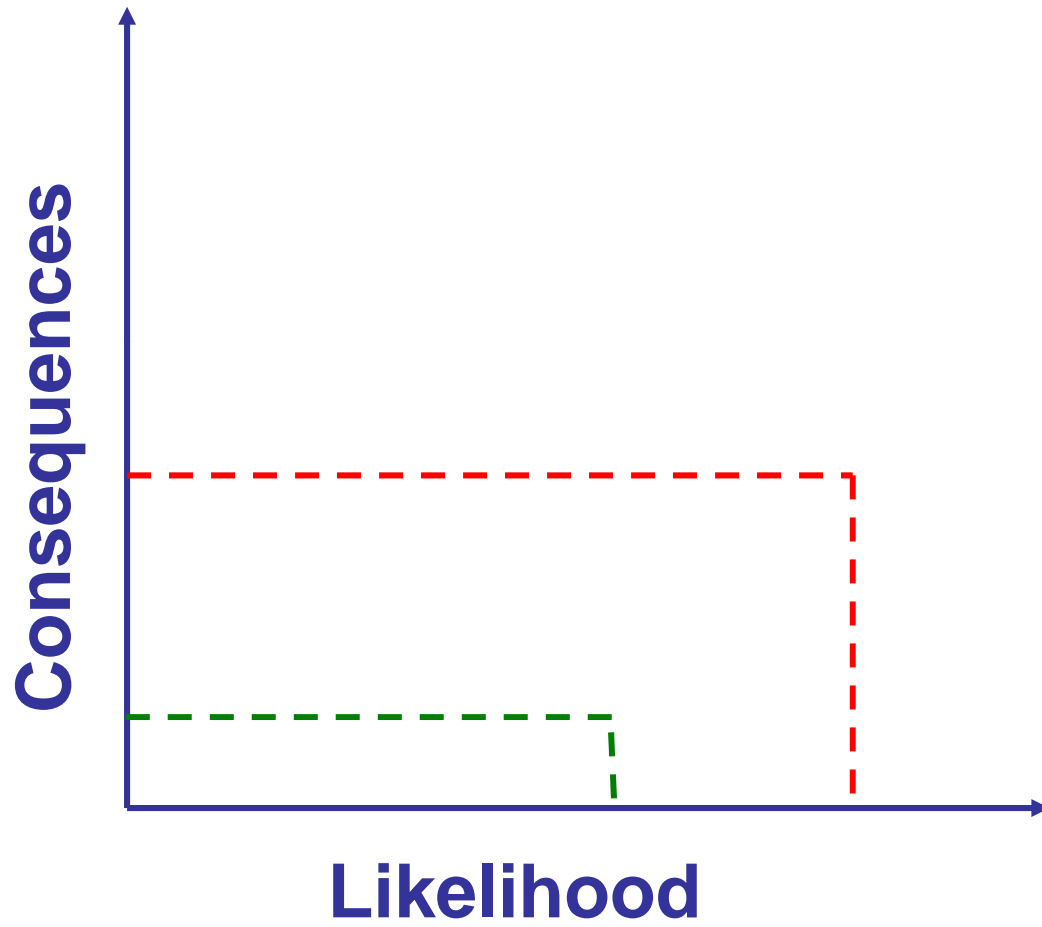
(by reducing risk)

Local Government - Workplace Injury Insurance Premium Rates

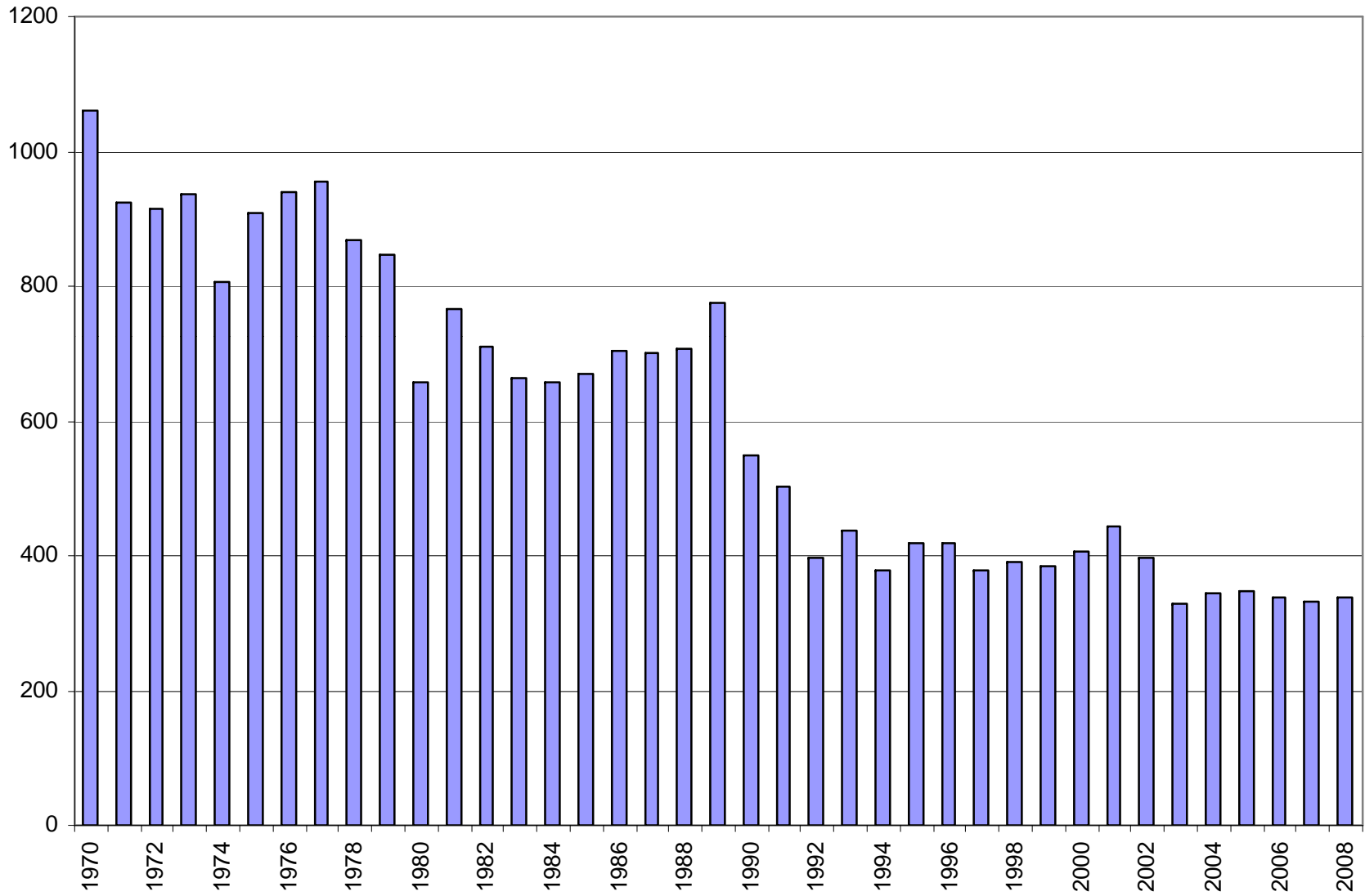


Any barrier to
achieving
your objective





Victorian road toll figures for period 1970 to 2008





What are we delivering?

Line Management responsible

(Central support and coordination)

CEO

Corporate Counsel

- Contract formation
- Tendering
- Risk Management
- Compliance

Director

Director

Director

Director

Risk Registers

Objective?

Barrier?

Likelihood?

Action to reduce?

Consequence?

Action to reduce?

Segregation:

Employ

Payroll

Authorise Payment

Payee's details

Business
Unit

Tendering
Unit

Tenders

Contract **FORMATION**

Intentionally

Terms

“Front Page” test



Capital Budget

1. Infrastructure Optimum Lifecycle Investment
- 2. Risk Response**
3. Rolling Programs
4. Major Projects
5. One-off Projects

Incidents



As good as we can do.

CULTURE

Hazards
Insurances



More likely to achieve your real objective