

LGPRO 2012 ANNUAL CONFERENCE

THE FUTURE IS IN OUR HANDS?

22 - 24 FEBRUARY 2012

MELBOURNE CONVENTION & EXHIBITION CENTRE
PROGRAM & REGISTRATION INFORMATION



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LGPro President's Welcome



Welcome to the 2012 LGPro Annual Conference providing people working in Local Government with the opportunity to come together to be stimulated and challenged. The theme of this year's Conference is 'The future is in our hands?' which draws attention to the changing climate in which Local Government operates and raises the question of how much influence we have on the future of our sector.

The Conference will begin on Wednesday, 22 February from 6pm-8pm with a Welcome Reception at Platform 28 lounge and balcony in Melbourne's vibrant docklands precinct. This is the perfect venue to kick off the Conference and to socialise and network with your colleagues and others in the industry while enjoying entertainment provided by a former Australian Idol finalist, Chris Fatouris.

The Conference program proper will run on Thursday, 23 February and Friday, 24 February at the Melbourne Convention and Exhibition Centre. It features outstanding international and national keynote speakers and a comprehensive range of participative sessions based around the theme and sub themes which focus on people, technology, place and politics.

The Annual Dinner on Thursday evening is always a highlight of the Conference. This is where we come together to celebrate the wonderful work

and achievements of the sector by announcing the winners of the annual LGPro Awards for Excellence. Last year more than 630 people packed the Conference venue for the dinner and to congratulate the finalists and winners of these prestigious Awards.

A Conference such as this would not be possible without the efforts of many people and I would like to thank the 2012 Conference Committee and LGPro staff for the tremendous effort they have put into developing this comprehensive program. I would also like to acknowledge the support of the Conference sponsors.

Finally, I invite everyone working in the sector to make the time to attend the 2012 LGPro Annual Conference which once again promises to be a wonderful professional development opportunity.

Nicholas Foa
President, LGPro

Message from Local Government Victoria



The LGPro Annual Conference is always a forum for new ideas and considering the future challenges for the Local Government sector, so it seems apt that this year's theme is The Future is in our Hands?

Part of looking to the future and considering the impacts on people, technology, place and politics is considering what reforms are needed to help the sector stay with the pace of change.

Local Government Victoria (LGV) continues to work directly with the sector to pilot reform initiatives

but these things can only be done in partnership and we seek your continued support as Local Government professionals, to an ongoing reform agenda.

The successful Local Government procurement and Local Laws programs have provided a sound framework which has influenced the design and implementation of further reform activities.

Over the coming 12 months, LGV will place an emphasis on the practical application of internal audit, procurement and best value programs, to assist in determining what impact these activities have on the bottom line - Local Government performance outcomes.

Through sector-based pilot programs, LGV will develop tools and templates and evaluate the extent to which they influence mainstream planning, decision making and quality service delivery. LGV will also work with the sector to deliver savings

through the \$20 million Green Light Plan, a four year program of replacing streetlamps with energy efficient technology. We will be seeking your involvement in the design and implementation of this important program.

The Victorian Government is again pleased to support LGPro's Annual Conference and I encourage all Local Government professionals to embrace the opportunity to be involved in thinking and planning for the future away from your day to day roles.

I am confident you will take away learnings that help your Council as you to continue to successfully serve your local community.

Prue Digby
Deputy Secretary, Planning and Local Government,
Department of Planning and
Community Development

Plenary Speakers & Presenters



CHRISTIAN BASON, DIRECTOR OF MINDLAB, DENMARK

International Keynote Speaker

Christian Bason is the Director of Mindlab, a cross-ministerial innovation unit in Denmark. Mindlab is part of the Ministries of Economic and Business Affairs, Taxation and Employment. He was formerly responsible for the public organisation and management practice of Ramboll, an international consultancy. As an experienced presenter and facilitator, Christian has served as advisor to numerous public institutions around the world. He is also a university lecturer and the author of four books on citizen involvement, leadership and innovation in the public sector. His latest work is "Leading public sector innovation: Co-creating for a better society" (Policy Press, 2010).



SALLY FARRIER, COMMISSONER AUSTRALIAN GOVERNMENT WATER COMMISSION AND DIRECTOR FARRIER SWIER CONSULTING

Sally Farrier is a professional non-executive director and corporate adviser. Her career has focused on the utility industries (water, electricity and gas) spanning a number of consulting roles and areas. Sally's expertise and experience includes strategic and investment decision making, economic reform and privatisation, risk management, and developing commercial and regulatory frameworks. She has advised governments, regulators and market agencies, worked alongside finance and engineering management inside public and private businesses and consulted to industry bodies. She has a personal intellectual interest in strategic risk management and the concept of resilience, particularly in the face of changing economic, social and climatic conditions. Sally is a Director of Hydro Tasmania, is a Director of Manidis Roberts, a National Water Commissioner and a founding director of Farrier Swier Consulting. She has a Bachelor of Chemical and Process Engineering (First Class Honours), a Masters of Business Administration and a Post Graduate Diploma in Finance and Investment Analysis. She was a Director of Western Power between 2006 and 2009. She is a Member of the Australian Institute of Company Directors, a Fellow of the Financial Services Institute of Australasia, and a Member of the International Water Association.

JOINT PRESENTERS



DR GRAEME PEARMAN AM, FAA, ATSE, FROYSOVCIC, BSC(HON) & PHD

Dr Pearman was trained as a biologist at the University of Western Australia and joined CSIRO in 1971 where he was Chief of Atmospheric Research, 1992-2002. He contributed over 150 scientific journal papers primarily on aspects of the global carbon budget. In 2004 he left CSIRO to run his own company, consulting for both the private and public sectors. He has completed over 450 briefings on climate change science in the last decade to companies, governments and peak industry bodies. He is an Adjunct Senior Research Fellow at Monash University. Dr Pearman was awarded the CSIRO Medal (1988), a United Nations Environment Program Global 500 Award (1989), Medal of the Order of Australia (1999) and a Federation Medal (2003). He is on the Boards of START International (Washington), and the Climate Institute (Sydney), and the science advisory panels of Greenfleet Australia, RMIT Global Cities Institute, the South East Australian Climate Initiative, the National Climate Change Adaptation Research Fund and the Marine Biodiversity and Fisheries Adaptation Research Program.



SAM MILLAR, YOUTH CLIMATE COALITION

Sam Millar is a young person with a strong concern about the state of the world's natural environments and the wellbeing of the world's growing population. Sam's sustainability leadership at his secondary school earned him the City of Wodonga Youth Environment Award (2009) and a nomination for Indigo Shire's Young Citizen of the Year (2009). Sam joined the Australian Youth Climate Coalition (AYCC) in 2009 and shortly after finishing secondary school, he attended the UN Climate Change Conference in Copenhagen as an AYCC Australian Youth Delegate. Sam is studying Environmental Science/Environmental Social Science at RMIT University and will pursue a career in creating change for a more sustainable and unified society. In 2011, he led the creation and implementation of a community engagement sustainability strategy at University College. He sits on the University College Student Sustainability Committee and the Carlton Connected Communities Committee.



HYPOTHETICAL

NITA CHERRY, PROFESSOR OF LEADERSHIP, SWINBURNE UNIVERSITY OF TECHNOLOGY
Facilitator

Nita Cherry has more than 35 years' experience as a senior executive, management consultant, director, psychologist, educator, and researcher. She has worked in many parts of Australia and Asia-Pacific, in the private and public sectors, in large corporations, small entrepreneurial businesses and not-for-profit organisations. She has been a Director on the Boards of the former Victorian Accident Compensation Commission, Victorian Accident Rehabilitation Council and Victorian Cytology Service. Her major area of interest is sustainable leadership under conditions of opportunity, pressure and uncertainty. Nita has been a major contributor to executive development in Australia, designing and implementing development programs and undertaking executive coaching for leading Australian banks, mining and energy companies, telcos, government departments and agencies. She has been part of teams that have been awarded significant Australian Research Council Grants; has written a book on action research and co-edited another on qualitative research practices.

OTHER NOTABLE PRESENTERS

Professor Richard Ashley, Pennine Water Group, Universities of Sheffield and Bradford, UNESCO IHE Delft and Lulea Technical University (Friday session 3E)

Jon Hawkes, author of 'The Fourth Pillar of Sustainability: culture's essential role in public planning' (Thursday session 2E)

Steve Griffith, Chief Executive Officer, Griffith Consulting Group (Friday session 3C)

Accountable and Sustainable Local Government

Local Government Victoria (LGV) values working directly with the sector in delivering reform initiatives.

The successful local government procurement and local laws programs have provided a sound framework for the sector and have influenced the design and implementation of further reform activities.

Continuation of the good work undertaken in the areas of asset management and financial sustainability will also remain at the forefront of reform.

LGV's contribution to sustainable environmental reform will be enhanced through the delivery of the \$20 million Green Light Plan - over the next four years.

A critical element in LGV's reform programs is engagement with the sector. LGV looks forward to the continued support of local government professionals in the pursuit of best practice

2011 LGPro Emerging Leaders Program participants



Who are we?

A crew of 22 - we are a group of professionals who typify the diversity of the Victorian Local Government landscape. We represent 19 rural, regional and metropolitan Councils, with experience spanning national and international borders, both inside and outside the Local Government sector.

What have we done?

Throughout 2011, we have travelled long distances to visit Councils across Victoria. We've had the privilege of being inspired by guest speakers, participated in leadership sessions, project work, and professional mentoring, and enjoyed the odd social occasion.

What's our story?

Our unique mix of personalities has sparked lively debate, promoted self reflection, and we've come away armed with a broadened perspective of Local Government and beyond. Bound by our passion for the communities we serve, we are committed to using our leadership learnings to make a positive contribution to the sector, and to wider society.

Distinctive. Choice.



ECHELON

Echelon Australia, the consultancy arm of JLT, has over 30 years experience providing innovative and practical business solutions to local government.

Our broad range of quality services includes:

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- Risk Management
- Claims Management
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Our services, tailored to help you better manage risk and reduce premiums, can be used either collectively or individually - the choice is entirely yours.

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JLT PUBLIC SECTOR

JLT Public Sector was established to manage the development and servicing of insurance, risk management and claims related programmes for Local Government Authorities throughout Australia.

JLT is the local government insurance specialist, which includes managing the MAV Insurance, Liability Mutual Insurance Scheme for the MAV.

JMAPP

JMAPP was formed by JLT in conjunction with Victorian Councils to protect their assets and business interruption. JMAPP combines the elements of a Discretionary Fund Trust with conventional insurance. The fundamental purpose of JMAPP is to maximise the cost saving benefits to its Council Members.

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Conference Welcome Reception at Platform 28



WEDNESDAY 22 FEBRUARY
6PM – 8PM

Platform 28
First floor Lounge and Balcony
82 Village Street, Docklands



The Conference Welcome Reception will be held in the lounge and balcony area of Platform 28 which is located in the heart of the vibrant Docklands precinct. Formerly a railway goods shed, Platform 28 shows the true history of the site and brings a rustic historical Melbourne charm that's bound to win your heart.

Entertainment will be provided by Chris Fatouris, one of the finest acoustic performers in Melbourne and a 2008 Australian Idol Finalist.

Come along and socialise with your colleagues and others in the sector and enjoy two hours of beverages, hot and cold canapés and substantial dishes.

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Program: Thursday 23 February

MODULE 1	8.30	REGISTRATION & COFFEE: Meet Conference Sponsors who will be located in the refreshment area
	9.00	<p>WELCOME TO COUNTRY Aunty Diane Kerr, Indigenous Australian and senior Wurundjeri Elder</p> <p>CONFERENCE OPENING President LGPro Honourable Jeanette Powell MP, Minister for Local Government and Minister for Aboriginal Affairs</p>
	9.30	<p>INTERNATIONAL GUEST KEYNOTE ADDRESS Christian Bason, Director of Mindlab, Denmark Co-creating for a Better Society</p> <p>Christian Bason, Director of the Danish Government's innovation unit MindLab, will outline how leading public sector organisations at state and local level are involving citizens in creating policies and services that work for them. He will provide examples of how public servants can embrace "professional empathy", understand how services shape citizen's experience, behaviour and outcomes, and how they can use design approaches to "rehearse the future", testing solutions and ensuring better organisational take-up of new innovations. Christian will explain some of the myths associated with involving citizens in service design and how they can be addressed. Finally, he will emphasise how innovation requires leadership at all levels of an organisation.</p>
	10.30	MORNING TEA: Meet Conference Sponsors who will be located in the refreshment area
	11.00	<p>PRESENTATION BY THE 2011 LGPRO EMERGING LEADERS PROGRAM PARTICIPANTS Local Government – Where has it come from? Where is it today? Where to next? Has our core business changed? And, will we be able to deliver on it?</p> <p>Tired of the same old Council stereotype? Worried about our capacity to deliver? The future of Local Government is in all of our hands. Let's share the responsibility and redefine our roles. It's not too late to innovate! Join us on our journey to cut through the red tape and establish genuine dialogue with our stakeholders. Our vision is for an evolving, not revolving, Local Government landscape. We'd love you to consider it. Let's start the conversation..... today.</p>
	11.45	<p>HYPOTHETICAL Remind me: Who are we? A week in the life of a borderless organisation Presented by Nita Cherry, Professor of Leadership in the Faculty of Business and Enterprise at Swinburne University of Technology.</p> <p>In a world of e-government where hostile websites and social networks can make or break reputations, targeted communication can go astray, and privacy competes with open access, what does it mean to be an organisation? What can be planned and controlled when boundaries dissolve and everyone has access to the same data? What can employees expect when decision-making happens in cyberspace? What happens to leadership and who makes the decisions anyway? In the style of a hypothetical, this session invites a small panel and the audience to deal with a week in the life of Local Government when someone moves not just the goal posts, but the boundaries as well!</p> <p>Panelists include:</p> <ul style="list-style-type: none"> • Nicole McKechnie, former Director - Media & Corporate Communications, Victoria Police; recently appointed Director of External Affairs for Telstra Corporation • Beige Pureau, Manager Communications and Marketing, Stonnington City Council drawing on her doctorate research on the implications of innovation in e-government and communication in Australian Local Government organisations • Dr Anna Lavelle, Chief Executive Officer, AusBiotech Ltd.
	12.30	LUNCH: Meet Conference Sponsors who will be located in the refreshment area

Every registration contributes to

Oxfam shop

LGPro supports the work of Oxfam. Merchandise for the 2012 Annual Conference has been purchased from the Oxfam Shop and every registration contributes to Oxfam's life-changing work around the world to improve poverty and social injustice.

MODULE 2	1:30	CONCURRENT INTERACTIVE SESSIONS Participants to attend one of the following sessions:	
	2A	<p>CO-CREATING FOR A BETTER SOCIETY - GETTING STARTED Facilitated by Christian Bason, Director of Mindlab, Denmark</p> <p>This session is sponsored by:  horner recruitment</p> <p>Christian Bason will build on the central themes of his keynote and further address on how Local Government can involve citizens in creating policies and services that work for them. The session will include reflection dialogues with an emphasis on how to initiate a more strategic, systematic and citizen-centric approach to innovation; what the benefits are and what barriers and challenges to expect.</p>	
	2B	<p>HOW TO DEVELOP A COACHING CULTURE IN YOUR WORKPLACE – LESSONS FROM THE LEADERS! Session hosted by the LGPro Human Resources Special Interest Group Presenter: Natalie Ashdown, CEO, The Open Door Coaching Group</p> <p>This session is sponsored by:  Warner Institute Of Business</p> <p>Great managers don't 'direct and tell' they motivate others to take 'responsibility and action!' Inspiring a culture of coaching within organisations is one of the most important discussions going on in the public and private sectors today! Natalie Ashdown has interviewed 30 Australian leaders on this topic for her book "Bring Out Their Best". Natalie will share her insights from these interviews and will introduce a framework for establishing a coaching culture in your organisation. Several case studies will be shared by the Human Resources Special Interest Group to highlight what some organisations are doing to champion a culture of coaching including an inspirational case study from Casey City Council.</p>	
	2C	<p>THROW AWAY THE FEAR FACTOR AND EMBRACE THE TECHNOLOGICAL CHALLENGES OF YOUTH ENGAGEMENT Presented by Banyule, Moynes and Brimbank Councils on behalf of the Family Youth and Children's Services Special Interest Group.</p> <p>Local Government is a leader in supporting authentic engagement of young people in its decision and policy making processes. Yet we are rapidly being left behind as traditional communication methods are no longer applicable in a world where young people are being immersed in cyberspace and sophisticated technology 24/7. If we are to meet this challenge and capture the voices of young people, then we must adapt our communication styles to be more flexible, progressive and keep pace with the emergence of new technologies and practices. This session will expose you to some of the most up to date communication technologies being used by young people today. You will hear directly from young people how TODAY, as well as the FUTURE is in our hands. You will be challenged to throw away your "fear factor" and embrace new and emerging technologies to optimise your engagement with young people and the wider community.</p>	
	2D	<p>CAN THE LEFT HAND BETTER SUPPORT THE RIGHT HAND? Hosted by the LGPro Customer Service Special Interest Group</p> <p>Local Government already leads most other industries in service largely on a one size fits all approach. However our desired operation for "them" to come to us is now outdated. In the future can we take it to the next level of custom made tailored solutions? How do we move our mindsets from communities of location to communities of interest and as importantly involve our citizens in the process. Community expectations for service delivery (speed and access) mean Councils need to be far more proactive in the delivery of information and services than ever before. Is this the space of new technologies and media? Join members of the Customer Service Special Interest Group as we explore case studies and challenge current thinking in YOUR service delivery. After all... it is in your hands.</p>	
	2E	<p>ACTIVATING PUBLIC SPACE THROUGH PARTICIPATORY ARTS; ITS IMPACT ON COMMUNITY WELLBEING AND ENGAGEMENT Presentation and workshop with Jon Hawkes, author of the groundbreaking 'The Fourth Pillar of Sustainability: culture's essential role in public planning' (Common Ground, 01)</p> <p>'Fourth pillar thinking' has spread worldwide with its underlying premise that cultural vitality is as essential to a healthy and sustainable society as social equity, environmental responsibility and economic viability. Its author, Jon Hawkes, is one of Australia's leading commentators on cultural policy. His long-standing commitment to advocating for publicly facilitated opportunities for all people to actively participate in making their own culture has informed all his professional activities. In this session, Jon will address 'how' and 'why' Local Government can and should activate its public spaces through participatory arts. Jon will look at the impact of this approach and the value it would have on individuals, communities and the processes of governance. Practical examples of effective Local Government programs that have used this approach will be provided to demonstrate how Local Governments CAN maximise the impacts on their communities.</p>	
	3:00	AFTERNOON TEA: Meet Conference Sponsors who will be located in the refreshment area	
3:30	CONFERENCE MARKETPLACE (SEE OVERLEAF)		

LGPRO ANNUAL CONFERENCE

IDEAS MARKETPLACE

GIVE AN IDEA, GET AN IDEA

The Ideas Marketplace is designed as an avenue to trade ideas, knowledge and experiences and to showcase projects and innovations to the benefit of the broader sector. An important feature of the marketplace is that the conversations are two way (dialogue instead of monologue) and participants have a real opportunity to contribute to the issues at hand.

MARKET CONVERSATIONS WILL INCLUDE, BUT ARE NOT LIMITED TO:

Ageing Well with Technology – how might new technologies be used to enhance the health, wellbeing and social connections of older people?

Conversation and demonstrations facilitated by the LGPro Aged & Disability Services Special Interest Group with researchers from the National Ageing Research Institute and the Institute for a Broadband Enabled Society

There is growing evidence that technology such as video games and social media provides benefits to the social, emotional and physical wellbeing of older people and people with a disability. This interactive conversation will showcase some of the current research and projects, and discuss the opportunities for community building, civic engagement and positive ageing that new technology provides.

Who manages the hidden workforce?

Conversation facilitated by the LGPro Volunteering Special Interest Group

Interactive discussion around the ever-increasing complexities within volunteer management. With recent OH&S and Equal Opportunity legislative changes now covering volunteers, Local Government increasingly needs to treat the management of volunteers in similar ways to paid staff. This discussion seeks to build quality partnerships to create a positive culture shift in supporting Council volunteer programs and managers of volunteers.

What are the implications of innovation in e-government and communication in Local Government?

Facilitated by Beige Pureau, Manager Communications and Marketing, Stonnington City Council

Drawing on her doctorate research on current and emerging practices and some central themes from the hypothetical earlier in the day, Beige will facilitate a conversation on improving the level of e-government and online communication in Councils with a focus on sharing recommendations and strategic resources across the sector.

Creating 'creative spaces' for Community Renewal

Conversation hosts: John Smithies, Cultural Development Network and Eleni Arbus, Manager of the City of Melbourne's Creative Spaces Program.

A simple idea – Councils working with communities and property owners to take otherwise empty shops, offices, commercial and public buildings, and make them available for short-term use by local artists, creative projects and community initiatives. This session will canvass different views on creative spaces as a form of social enterprise designed to catalyse community renewal, economic development and to incubate local arts and culture.

How do you develop an IT Strategy in an ever changing world?

Case studies and conversation facilitated by Lucy Roffey, Director Corporate Support at Mount Alexander Shire Council and Marilyn Kearney, Director Corporate Planning and Finance at Monash City Council

This century has seen the unprecedented introduction of fast, user friendly technologies that have significantly impacted business operations, as well as placing increasing demands on Council hardware and processes. There is both a desire and a demand for Councils to deliver greater value and efficiency through adapted technologies delivered at the lowest possible cost. Two Councils will share their recent experience in developing IT Strategies with a particular focus on the foresight that is required to get it right!

Taking on the Warm & Fuzzies - Why all Council departments should adopt Community Development principles

Hosted by the LGPro Community Development Special Interest Group

Community Development is a field that often suffers from fuzzy definitions. This unfortunate fact stems from a lack of understanding and awareness as to what Community Development entails and its place within Local Government. However, with Community Development already existing in the fields of place making, safety, grants, training, and policy and planning, the time has come to take it seriously. This session will provide the opportunity to gain an insight into the basic Community Development principles and how they can benefit the outcomes of all Council departments.

Public Playgrounds – are we becoming too risk intolerant?

A Facilitated Conversation

Many of us grew up hanging from the monkey bars or speeding down the slide at our local park. But over the last few decades, there is clear evidence that playground safety measures have lowered the average risk in our public playgrounds. Is this a good thing?

Do our Local Government sustainability programs really make a difference for our future?

Conversation Facilitated by the LGPro Behaviour Change Network Special Interest Group

How are we reliant on other factors in society to create the change we wish to see? Will our citizens of the future look back and see Local Government as a driving force for positive changes? In a current climate of media skepticism and the unpopularity of government based sustainability initiatives,

is there a risk this will result in a lack of support for Local Government initiatives? Changes in Governments may mean that more Council programs will have to be self funded. So how do we justify our local efforts to create a more sustainable future for our communities? How do we prove we make a difference?

Should there be a differential rate for gambling venues to fund local problem gambling research and awareness campaigns? A case study of the Moreland experience

Conversation Facilitator: James Scott, Director Corporate Services, Moreland City Council

A differential rate applied to gaming venues in Moreland is funding important research, prevention and community awareness activities around gambling problems. This conversation looks at the pros and cons around the initiative and considers its broader application across Local Government.

Local government is undergoing a major shake-up with more cities looking at directly electing their mayors. But is this democracy or just a popularity contest?

(Source - 'Playing the mayoral game' by Shane Green, The Age, June 10, 2011)

A facilitated Conversation - for and against

In 2012, Geelong residents will choose their own leader. This is the first time any Victorian city or shire has democratically elected its mayor outside of the City of Melbourne. So let's consider the pros and cons. One advantage is that it abolishes the political interference – the backroom deals between councillors. But then, there is the issue of cost. This conversation looks at who wins and who loses in this new ball game and what it might mean for the broader sector.

Program: Thursday 23 February

MODULE 2	5.15 for 5.30 start	FEATURE SESSION LOCAL GOVERNMENT'S GOT TALENT!? We know Local Government is full of talented people and this fun session will prove it! See your colleagues in the sector demonstrate talents you never knew they possessed in our answer to Australia's Got Talent. And you never know...we may uncover some super stars during this social session where you can also share a drink and a laugh at the end of the first day of the conference.
	6.30 7.00	CONFERENCE DINNER Pre-dinner drinks Conference Dinner and presentation of the 2012 LGPro Awards for Excellence



THURSDAY 23 FEBRUARY
6.30PM FOR 7.00PM

MELBOURNE CONVENTION & EXHIBITION CENTRE
1 CONVENTION CENTRE PLACE, SOUTH WHARF

Featuring presentation of the
2012 LGPro Awards for Excellence.



Proudly sponsored by :



Introduction of the 2012 LGPro Emerging Leaders Program Participants
Boogie the night away with the house DJ

Dress Code:

Business attire or formal if desired


Dinner tickets will be distributed at registration and will be required for entry to the Conference Dinner.

Reserved Seating:

Individuals, organisations and Councils are welcome to reserve a complete table of ten in advance. To do this:

- You must have one person as the table organiser.
- The table organiser must ensure all ten people to be included have agreed to be included on the table.
- All 10 invitees must have registered with LGPro to attend the Dinner.
- Please book reserved tables by Monday 6 February 2012

MODULE 3	8.30	REGISTRATION & COFFEE: Meet Conference Sponsors who will be located in the refreshment area
	9.00	DAY TWO OPENING AND WELCOME
	9.15	<p>JOINT KEYNOTE ADDRESS Dr Graeme Pearman, Adjunct Senior Research Fellow, Monash University Sam Millar, Youth Climate Coalition</p> <p>What is the climate change issue about?</p> <p>This issue is not simply about observed global warming. It is also about the underpinning science that tells us why this is happening and anticipates future change. It is about the range of impacts that are being felt. It is about the way we source and use energy and the consequences of the evolution to a low-carbon future. Most of all it is about us, population levels and our aspirations and perceptions about affluence, wellbeing and the future; our response as individuals and as communities to threats that are complex and uncertain and the management of such issues in the face of many conflicting priorities. Young people are one group in our society that is uniting to show leadership in addressing these core issues. Local Governments are also at the centre of much of this and there are significant opportunities for much-needed leadership from the sector working together with the youth of Australia.</p>
	10:00	<p>KEYNOTE ADDRESS Sally Farrier, Commissioner Australian Government Water Commission Director Farrier Swier Consulting</p> <p>The infrastructure gap – a problem and an opportunity for innovation?</p> <p>The infrastructure gap is a term you will hear often in Local Government. But whose responsibility is the provision of community infrastructure and what is the real infrastructure gap? Is it based on what we need, what we can afford or just on what we have had to date? Is the key issue around how the problem is being framed, or is it more to do with the approach we have taken to solving it, or both? Sally Farrier has an impressive record of work which includes strategic and investment decision making, economic reform and privatisation, risk management, and developing commercial and regulatory frameworks. She will draw on her knowledge and experience working in the utility industries with government and the private sector across finance and engineering to take a fresh strategic view to the challenges Local Government faces in future infrastructure funding, planning and policy.</p>
	10.45	MORNING TEA: Meet Conference Sponsors who will be located in the refreshment area
	11.15	<p>CONCURRENT INTERACTIVE SESSIONS Participants to attend one of the following sessions:</p>
	3A	<p>WHAT IS THE TRUE RELEVANCE OF THE CLIMATE CHANGE ISSUE TO LOCAL GOVERNMENT IN VICTORIA? A participatory exchange of experiences, views and ideas between Local Government professionals and independent advisors. Dr Graeme Pearman, Adjunct Senior Research Fellow, Monash University Sam Millar, Youth Climate Coalition</p> <p>Sam and Graeme invite you to join them to explore the range of challenges and solutions related to the climate change issue at the Local Government level. Participants will come away with a set of potential challenges, solutions and research topics relevant to Local Government and the establishment of an informal network of Local Government professionals facing decisions related to the climate change issue.</p>
	3B	<p>BUILDING INCLUSIVE AND COHESIVE REGIONAL COMMUNITIES Presentation and Open Discussion Amanda Tingay, LEAD Coordinator/Team Leader Cultural Development, Greater Shepparton City Council Ben Waterhouse, Senior Project Officer, VicHealth Kayelene Kuch, Manager Culture and Community Strengthening, Greater Shepparton City Council</p> <p>Greater Shepparton has become a model of how multiculturalism can work. The regional city's name, it seems, has become synonymous with ethnic harmony. So, what is the secret of the region's success in breaking down cultural stereotypes and changing attitudes towards race? In this session, the Council will present their story and share insights on how Local Governments can take a more proactive role in building social cohesion in their communities, reduce race based discrimination and support cultural diversity. In particular, this session will provide an overview of the Localities Embracing and Accepting Diversity (LEAD) project which offers Local Government developed strategies on how to take a leadership role in addressing social cohesion locally. Participants will also have an opportunity to explore some of the challenges and possible solutions facing their own communities.</p>

MODULE 3	3C	<p>MINDFULNESS, NEUROSCIENCE, MEDITATION AND THE LEADERSHIP BRAIN - THE POWER OF UNLOCKING THE FOCUSED MIND</p> <p>Presentation and Open Discussion</p> <p>Workshop Presenter: Steve Griffith, Chief Executive Officer, Griffith Consulting Group</p> <p>The leadership disease of this century is stress and distractibility. Harvard Medical School warns us that "too much stress for too long creates what is known as chronic stress, which is linked to strokes, cancer, chronic respiratory disease and illness which is just the tip of the iceberg. Stress affects you emotionally as well as marring the joy you gain from life and loved ones." For over 30 years Steve Griffith has studied high performance strategies including mindfulness and meditation. Steve specialises in how to use the power of the brain to reduce stress, and enhance performance. He has worked with major organisations and executives in State and Local Government as well as elite sporting teams and athletes in the AFL and NRL. In this practical and highly participative session, Steve will work with participants to address why mindfulness and meditation are the answer to stress and how to develop a focused mind.</p>
	3D	<p>MCARTHUR SESSION</p> <p>Skill Shortage? What Skill Shortage?</p> <p>Session hosted by: </p> <p>Panel Conversation facilitated by Colin Britten, Marketing & Communications Manager, McArthur</p> <p>Utilising genuine and applied case studies from senior McArthur consultants and Councils, this session will aim to highlight innovative and informed solutions that have been utilised to identify and recruit particularly rare skill sets in Local Government. Strategic international recruitment, cross-sector candidate attraction and new, emerging talent pools will be among some of the case studies highlighted. Attendees can expect to increase their candidate attraction and recruitment toolkit by being exposed to new, innovative ways of thinking, talent sourcing and candidate communication. Panel members will include:</p> <ul style="list-style-type: none"> • Jo Willatts, Head of International Recruitment, McArthur. Jo has recruited directly from the UK, Ireland, New Zealand, South Africa and Canada on behalf of Local Government and is conversant with all Visa and Sponsorship based legislation and processes • Darren Condon Green, Group Leader, Executive Search & Selection, McArthur. Darren is one of Australia's leading executive recruiters and works almost exclusively across CEO and Director level appointments within the Local Government sector. He has assisted over 44 Government Authorities across the ACT, Victoria and Tasmania in finding new talent and leadership.
	3E	<p>ACTIVE LEARNING FOR AN UNCERTAIN FUTURE: LEARNING AND ACTION ALLIANCES</p> <p>Professor Richard Ashley (Pennine Water Group, Universities of Sheffield and Bradford, UNESCO IHE Delft and Lulea Technical University) Dr Louise Walker (Pennine Water Group) Lyze Dudley (EcoFutures Ltd) Paul Shaffer (Construction Industry Research and Information Association, UK)</p> <p>Short introductory presentations by each presenter followed by a participatory workshop</p> <p>Those responsible for and involved in the delivery of services, systems and infrastructure nowadays have a major challenge due to the lack of certainty about future needs, challenges and opportunities. Perhaps more than at any other time in the past since the dawn of the industrial revolution, uncertainties are inhibiting our visions. So how best to maximise the opportunities and prepare appropriately for the future challenges? All commentators agree that working in partnership is and will remain essential. Yet what should these partnerships look like? And how should they function? A number of European based projects over the past five years, have used 'Learning Alliances' as a start to innovate and to create an active learning culture. This session will review the lessons from these projects, where there is no single effective model for a learning alliance, and consider how best we can learn together and in an active way in 'learning and action alliances'. The session will be presented and considered within the Australian context where working in partnership is already a strong attribute.</p>
MODULE 4	12:45	LUNCH: Meet Conference Sponsors who will be located in the refreshment area
	1:45	<p>CONFERENCE DEBATE</p> <p>Is the FUTURE just the past with a different font?</p> <p>We often hear about the rapid pace of change and how hard it is to keep up and adapt. But is the change we are experiencing only cosmetic and rather than preparing for the future, should we be revisiting what worked 50 years ago? Participants include:</p> <ul style="list-style-type: none"> • Michael Gorton AM, Principal, Russell Kennedy Solicitors and former Chairperson and Commissioner of the Victorian Equal Opportunity and Human Rights Commission • Dr Louise Mahler, communication specialist. With a background in opera (soloist with the Vienna State Opera) as well as a strong business background, Louise is known for bringing the worlds of the Arts and Business together. <p>More participants to be announced soon!</p>
	2:45	CLOSING REMARKS
	3:00	CLOSE

General Conference Registration Information

Delegates can register for either the Full Conference Package, individual modules or multiple modules (discounts are available for more than one module). Registration is encouraged online to reduce paper wastage and administration costs, or via the hard copy Registration Form.

TO REGISTER ONLINE VISIT
www.lgpro.com/AnnualConference

FULL CONFERENCE PACKAGE

This covers:

- All Conference sessions on Thursday 23 and Friday 24 February
- Conference Dinner on Thursday 23 February at 6.30pm for 7pm
- **Extra inclusion** - The Welcome Reception at Platform 28 on Wednesday, 22 February.

SINGLE MODULE SELECTIONS (COSTS - SEE TABLE BELOW)

Module 1: Thursday morning plus lunch

Module 2: Thursday afternoon plus lunch

Module 3: Friday morning plus lunch

Module 4: Friday lunch plus debate

SOCIAL EVENTS

Separate registrations are required for the Welcome Reception and the Annual Conference Dinner if you are not registering for the Full Conference Package. See cost in table below.

FEATURE SESSION: THURSDAY, 23 FEBRUARY, 5.30PM

No additional cost, but let us know if you plan to attend so we have an idea of numbers.

TICKETS FOR ACCOMPANYING PERSONS

Tickets for accompanying persons can be purchased at non member rates for both the Welcome Event and the Conference Dinner by completing the Accompanying Persons section online.

ONLINE REGISTRATION COSTS

	FULL PACKAGE COST	SINGLE MODULE COSTS	COST FOR TWO MODULES	COST FOR THREE MODULES	COST FOR FOUR MODULES	WELCOME RECEPTION	CONFERENCE DINNER <i>(See Page 12)</i>
LGPro Member and LGPro Corporate Member	\$1018	\$233	\$466	\$699	\$866	\$78	\$152
Non Member	\$1243	\$264	\$528	\$792	\$1051	\$115	\$193
Non LGPro Corporate Member Business rate	\$4972	\$1056	\$2112	\$3168	\$4204	\$460	\$772

Please Note: All costs above are for online registrations. Add \$50 to the full conference package and \$20 to the module rate if registering via Hard Copy.

(All prices include GST)

GENERAL CONFERENCE INFORMATION

VENUE

The Conference will be held at the Melbourne Convention & Exhibition Centre, 1 Convention Centre Place, South Wharf.

ACCOMMODATION

Accommodation is available at The Hilton Melbourne South Wharf which is located on site at the Convention Centre. Alternatively there is a broad range of accommodation available in the city.

ANNUAL CONFERENCE DINNER

See page 12 for full details.

WELCOME RECEPTION AT PLATFORM 28

See page 7 for full details.

CONFERENCE DRESS CODE

Conference sessions and the Welcome Reception: smart casual. Conference Dinner: business attire.

EXHIBITION

The Conference principal sponsor and major sponsors will have exhibition space in the room

where all delegates refreshments will be served. Several LGPro Corporate Members will also have representatives in this area during the meal breaks to meet delegates.

SPECIAL REQUIREMENTS

Delegates with specific dietary or access requirements are asked to advise of these details when registering for the Conference.

Thank you to the 2012 LGPro Annual Conference Sponsors



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